

Novus Holdings

CASE STUDY

About

Novus Holdings is one of the largest commercial printing and manufacturing operations in South Africa. With its headquarters in Cape Town and a national footprint, the Group creates value for its stakeholders by converting raw materials and applying print and manufacturing techniques to an increasingly diversified range of paper-based utility products.

The JSE-listed operation services the African continent with the print production of short to long run magazines, retail inserts, catalogues, books, newspapers, educational materials, commercial work as well as digital and securitised printing; packaging production that includes wet glue labels, self-adhesive labels and flexible plastic packaging; and tissue production in the form of jumbo wadding. Novus Holdings is committed to driving sustainable socio-economic development in the communities in which it operates and preserving natural resources through the implementation of environmentally responsible practices.

Q&A

We spoke to Anton Marx, the Group SHER(Q) Manager at Novus Holdings, about their need for a workforce management solution to improve their compliance, reduce their risk and increase their productivity.

What were you previously using to manage your safety and what were the limitations with this?

Previously, we relied more on manual processing, primarily through paper-based systems and Excel spreadsheets. Checklists were conducted in the same manner, resulting in outdated templates and forms being used. We were performing continuous site audits, which were time consuming and site-specific, meaning information could not be measured or managed in a standardised manner.

What was sought in a new solution?

Our key requirement was a standardised and centralised solution, which would provide access across the entire Group. We were looking for greater visibility, understanding and control over what was happening, not just at one site or within one department but across everything.

What have been some notable changes since implementing INX?

Since implementing the INX we have company-wide access from any point in the organisation and the built-in security ensures that people only see the information that is relevant to them. One of the biggest advantages has been the ease-of-use and user-friendly interface, which enabled quick adoption across the company.

Incident investigations are done more thoroughly and analysis of data is used to identify areas of concern and to create awareness easier than before. The automated reminders enable us to track actions, thereby ensuring we remain compliant, improve safety and reduce our risks.

INX allows us to collect the required information from our employees and contractors and provide the high-level visibility that management requires. Where previously the status on incidents and events was driven by our SHERQ team, management are now more informed and involved and everyone understands their responsibilities with regards to compliance.

SNAPSHOT



Printing & Manufacturing
INDUSTRY



2,800
EMPLOYEES & CONTRACTORS



Cape Town, South Africa
HEAD OFFICE



2015
CUSTOMER SINCE

PRODUCTS & SERVICES

INX InControl

RELEVANT SOLUTIONS

Safety

Risk

Compliance



How would you describe the implementation?

This was a smooth and quick implementation, all our requirements were not only met but far exceeded. Whenever we required assistance INX were just a phone call away and everything was resolved immediately.

What would you say to someone in the market looking for a solution like INX?

I have already recommended INX to several contacts working in SHERQ. I strongly recommend INX.

The Solution

Novus Holdings are using INX InControl, a cloud solution supported by a user-friendly mobile application used to capture, report and manage OHSE incidents, audits, events and risks and implement controls and corrective actions to reduce risk and ensure compliance.

Learn more about INX InControl at www.inxsoftware.com.

OUR SOLUTIONS

Safety

INX InControl
INX InControl Mobile
INX +BI

Risk

INX InControl
INX InNovate
INX +BI

Compliance

INX InForm
INX InControl
INX InNovate
INX +BI

Logistics

INX InFlight
INX InFlight Mobile
INX +TMX
INX +Demand
INX +Process
INX +BI

Training & Competence

INX InTuition
INX +LMS
INX InTuition Mobile
INX +BI

Environmental

INX InViron
INX InViron Mobile
INX InForm
INX +BI

Stakeholders

INX InForm
INX +BI

Occupational Health & Hygiene

INX InHealth
INX InControl
INX +BI

Management of Change

INX InNovate
INX +BI

Contractor Mobilisation

INX +LMS
INX InControl
INX InTuition
INX InFlight
INX +BI

“Since implementing INX we have seen far greater participation to ensure accountability around maintaining compliance and reducing risk across the business.”

Anton Marx, Group SHER(Q) Manager
Novus Holdings